



MOAMA ON MURRAY RESORT

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Returning guests – Re-booking Policy – Moama on Murray Resort **(Resort and Talo Retreat accommodation only)**

Bookings are made on a first in basis. That is all dates are available to anyone at any time of year subject to availability. Returning guests who wish to secure a particular villa may place a booking request, however the resort makes no guarantee that the villa requested will be available for the desired dates. The resort will not hold villas from one year to the next unless a booking is secured and a deposit paid. **It is not the policy of the resort to offer existing guests first opportunity to re-book the villa they are staying in before opening the to the general public to book.** Our booking system is open to the public 7 days a week 24/7 on line. Whilst we will endeavour to provide guests with requested villas it does not guarantee villa location. Our staff will notify guests of any need to change their booking due to unforeseen circumstances and we will work with guests to try to find an alternate option. Bookings can be made up to 2 years in advance-management reserves the right to change the booking (with guest notification) at any time leading up to arrival.